



1913 West Townline Road, Peoria, IL 61615-1621  
Phone: 309.691.3800  
Fax: 309.689.3613

[www.EPICci.org](http://www.EPICci.org)

EP!C Families, Guardians, and Advocates,

3-27-2020

I hope all of you are doing well and “Staying In-Place”. Everyone that lives in one of EP!C’s community Living options is also Staying In-Place. EP!C staff continue to be classified as **essential personal**, and all shifts and relief needs are being met as usual. We are celebrating and communicating how grateful we are to all our EP!C staff for being reliable, flexible, and committed to the people we serve and our Mission.

EP!C is focusing on our infection control and isolation protocols, along with how to best support our frontline staff. During this next week, the Case Manager/QIDP assigned to your loved one, will be calling you to personally discuss how EP!C is doing as we continue to be infection-free. The Case Managers will work to answer any questions you may have. If the Case Manager does not have an answer to a question, we will make sure you get a response within the week.

We have expanded our layers of backup personal if we experience a drop in available frontline staff to 7 layers deep. These layers include everyone at EP!C. Layers 2 through 7 are now working from home to reduce exposure and assure we have a reliable backup if needed.

I hear many of you are seeing and communicating with your loved one with the help of our onsite staff. If you need assistance in setting up opportunities to talk or see your loved one with the support of technology, please give our Senior Director of Residential Services (Stephany Buhs) a call.

If you have any questions, please feel free to call one of the Senior Directors below

Residential Services	Stephanie Buhs	(309)635-9432
Educational Services	Alex Quillen	(309)265-4178
Employment Services	Katie Murphy	(309)369-0461

EP!C will continue to do its best to provide a safe and healthy environment for all the people we serve, our staff, and be a respectful and cooperative member of our community. We will keep you informed as changes occur.

Thank you for your cooperation and understanding,



1913 West Townline Road, Peoria, IL 61615-1621

Phone: 309.691.3800

Fax: 309.689.3613

[www.EPICci.org](http://www.EPICci.org)

*Our Mission: To enrich the lives of people with intellectual and developmental disabilities.*