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EP!C Families, Guardians, and Advocates,

7-25-2020

I hope this week's letter finds you and your family well.

I will start with the news that yesterday an administrative team member tested positive for COVID-19. This staff person has not been around any of the residents for two weeks, and all staff members that have come into contact with them have been notified. It is a worry when we hear someone has tested positive. As we all continue with our lives during these difficult times, there is always a risk that our loved ones or we may be exposed. The best any of us can do is to stay focused and take every precaution we can. EP!C will continue to provide the supports and resources needed to protect your loved one and our dedicated staff members.

In the coming weeks, we will be contacting all the families/guardians to discuss the details of who and when people who live at home may return to Day Services at EP!C's Townline Facility. During the COVID-19 pandemic, everyone will be assessed using a system to determine their eligibility to come back to Day Services. EP!C's Day Services Instructors will be calling to review your loved ones' overall health status and risks, along with their ability or willingness to wear a mask and practice other safety precautions. If they are not eligible at this time, EP!C will let families know what virtual educational opportunities we can provide.

During the first two weeks of August, EP!C will welcome back 25 residents of EP!C homes back into our Townline facility. We will monitor the effectiveness of the new health and safety systems we have put in place and make adjustments as needed as we prepare to provide a healthy and safe place for people to come.

On another note, I would like to share two essential improvements we implemented while a limited number of people are coming in and out of our Townline building. The first is we resurfaced the entire parking lot, and second, we are installing a long-awaited building-wide security system. The building will have motion-detecting cameras, an all building paging system, and a card activated door system. Once the system is fully installed, all entrances at Townline will be locked and monitored by cameras. Staff will utilize a card reader to enter. Guests will request entry using a communication system at identified entrances.

My weekly letters are designed to improve communication between EP!C and our families. Communication is a two-way street, so please give us your feedback. As in years past, we also send you a satisfaction survey. We will continue to provide an email version but will mail the survey to you if you prefer.

Enjoy your weekend and take care,
Kim Cornwell, CEO

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Our Mission: To enrich the lives of people with intellectual and developmental disabilities.